

Anit Money Laundering, Cash Management, Fraud Detection and Investigation Training

COMPANY: Bhutan National Bank Ltd.

TRAINER: Gremer Cacacho

RESPONDENTS: 7

SESSION/ PRESENTER FEEDBACK		VERY	SOMEWHAT	NOT VERY		
Anti Money Laundering, Cash Management, Fraud Detection and Investigation Training	How effective was the speaker in presenting the information?	6	1			
	How valuable was the information provided in the session?	6	1			
Overall Training Feedback		VERY SATISFIED	SOMEWHAT SATISFIED	NEITHER MORE NOR LESS SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED
Overall, how satisfied were you with this training?		5	2			
Overall satisfaction with the content presented?		6	1			
Did the technical content of the sessions meet your expectations?		5	2			
Did the format of the program work well?		5	2			
Overall satisfaction with the training logistics?		4	3			
		EXTREMELY HELPFUL	VERY HELPFUL	SOMEWHAT HELPFUL	NOT VERY HELPFUL	NOT AT ALL HELPFUL
How helpful was the training in providing your understanding of Anti Money Laundering, Cash Management, Fraud Detection and Investigation?		4	3			
<i>Cite your New take home Anti Money Laundering, Cash Management, Fraud Detection and Investigation Training.</i>						
"I knew what is the meaning and depth of Anti Money Laundering, Cash Management, Fraud Detection and Investigation Training." SONAM CHODEN						
" Through this training I came to know and learned many important things on AMLA. Hope we can applied our day to day work in BNB." TSHETEN WANGDI						
" AMLA is most important in all banking. Cheque endorsement to second party is not allowed and Cheque to have security code features. Risk classification of all the clients. " KINLEY YANDON						
" From this training my expectation really fulfilled since being the Banker we should really focus on the training related. I am really strong enough to recommend our management to implement the training offered by the IAAP. " TASHI NORBU						
" AML-In opening customer A/C, we need to strictly follow the KYC norms, like customer verification, categorizing the customer under high risk & low risk is important. Cash Management - Apart from safe guarding the cash in vault, under combination lock & key system, It would be very useful if we could procure Queuing Machine so that teller transaction are routed through the system. Thereby preventing fraud & helping in the investigation of fraud. " BINOD SHARMA						
" AMLA policies which are currently not in our system; Proper risk management process at the operation level; Risk based Analysis/Audit etc. ; Cash Management at vault is effective & relevant to us; Fraud detection & its AML rules and regulations will help us overcome a lot of risks in our organization.; Overall training will help improve a lot of process in our organization." YESHEY OM						

" I would state that the training was very informative, whereby we learned how to persuade anti money laundering through maintaining internal control and by managing the operational risk and minimizing it. In additional to that I would say we will approach the board/management for implementation of what we learned.

PHUB GYELTSHEN

Additional Comments? Please provide any additional feedback you have on the overall training content and speakers and how we could improve this program.

" First of all I want to thank IAAP and our Management for giving this opportunity giving us a knowledge. The training content is useful and speakers was to point and taught us easy way. And he have taught was many things which I have never jnew or heard about it.

Fell the duration of training or program is short. "

SONAM CHODEN

" I think overall training content is very important for all the staff of Bank. Not only for operational staff. The trainer was excellent and we can easily understand his English. I really enjoyed his teaching."

TSHETEN WANGDI

" The training content is all related to banking operations and how to overcome risk and anti money laundering. The speakers teaching way is so easy for us to undertand. The speakers is an interesting person and class interactions is so good. "

KINLEY YANDON

" My feedback on the overall training content and speaker is really appreciate in explaining each and every topics which is schedule daily.

The concern on us by the trainer really worth and fruitfull since with the punctuality of each topics."

TASHI NORBU

" Site visit to AML office so that we could learn their overall set up & functioning of their system. "

BINOD SHARMA

" Overall training content is very good. Speakers is qualified, talented and have a lot of experiences in the field.; The best part is the speaker first studies the situation in our organization and discusses the processes and the recommendations. This helps us lear not only theoritically but also practically.; The training would be more effective if the time given is more than just 5 days."

YESHEY OM

" I would state that the content and the lecturer was excellent, whereby he tried his best with his content and knowledge sharing with his experience regarding our program, given through with the limited time. I would recommend that to please pursue the organization in advance to have more time in future where by leading to more information and knowledge sharing without very limited time on such important trainings that should be conducted."

PHUB GYELTSHEN